

Managed Service for Resellers



Clean Machine offers the only remote PC care solution built from the ground-up for resellers and is flexible enough to meet specific solution provider needs.

Small businesses will face more prevalent and more sophisticated threats to their computing systems in the form of spyware, viruses, increased complexity, and the need for more ongoing management. Increased PC repair and basic maintenance can be a real time and profit drain on the small VAR.

Our preventative maintenance service provides VARs catering to small business with less than 10 PCs with a seamless white labelled solution to provide their clients with comprehensive and continuous protection and optimization. They can then focus on the more profitable high end business solutions.

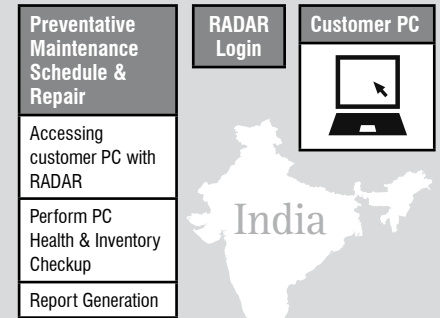
Here are some of the benefits of becoming an authorized Clean Machine VAR/Reseller:

- Low VAR pricing with no mark-up restrictions
- Cost-effective security/performance management solution for VAR clients
- Provides VARs with high margin, recurring revenue stream through a subscription model
- Allows VARs to implement powerful customer stickiness solution
- Allows VARs to anticipate individual customer needs
- VARs leverage a global network of security and system optimization experts and resources
- White label solution enables custom VAR branding
- Minimizes time VARs spend on tedious, yet necessary tasks
- Frees VARs' time and resources for higher value services
- Helps keep big box retailer service departments out of VAR accounts
- Most secure PC repair and maintenance solution
- Clients experience no downtime or frustration based highly preventable problems
- No need for clients to invest in time or training
- Low Cost (as little as \$20/month per PC)
- VARs still own the customer relationship.

Our Delivery Process

Our unique processes & software (RADAR) enable our team to deliver Remote Access Diagnostic And Repair, quickly and securely.

PC Support Services..... Customer



Strict Security Process

We offer PC security and ID insurance through American International Group (AIG). AIG is the largest insurance company in the world.

We utilize a four-way security process that includes keystroke mapping and process record reporting of: lock-down areas, background checks, data security, Keystroke mapping and service reports.

We have a patented (pending) fifth dimension to our security that stores the keystroke map and process records where AIG has access to it.

Security reports & keystroke logs go to customer AIG.

Focus on more profitable high-end business solutions



Business Solutions

Clean Machine

VAR/SI

Customers

Specifically, Clean Machine charges the VAR a monthly fee based on the number of computers, and provides a highly-trained technician to remotely scan, diagnose, update and repair the client company's PCs and/or laptops on a monthly basis. VARs decide for themselves how much to mark up the PC Concierge fee they charge their clients. There is no need for the VAR to make a site visit or to install additional hardware or software. The PC Concierge Service is turn-key using Clean Machine's proprietary software, processes and patent-pending security. There is no need for the client to talk to anyone or put any effort into PC maintenance.

We provide VARs with a cost-effective way to compete with the giant retailers when it comes to providing their small businesses clients with the most comprehensive PC and laptop management and security solution available. Clean Machine's superior and proprietary Radar™ technology (Remote Access Detection Audit and Repair) utilizes a unique, patent pending, 5 stage process which also incorporates an arsenal of leading software tools:

Clean Machine VAR partners and customers will also receive a detailed monthly diagnostic and repair report for each client, which can in turn be loaded onto their corporate letterhead. Our goal is to be transparent. We do not want to get in the middle of the VAR/client relationship.

Value and Pricing Comparison

	Clean Machine	GeekSquad Online
Advanced Diagnostic and Repair	\$200. We do it every month. (12 times)	\$229. They do it once.
▶ Complete Audit	✓	✓
▶ Find causes of crashes, lock-ups, slowness, internet problems	✓	✓
▶ Repair OS issues	✓	✓
▶ Remove all spyware, viruses, adwares	✓	✓
▶ Install critical updates	✓	✓
▶ Perform optimization for faster computer speed and better performance	✓	✓
▶ Install security and privacy software	✓	✓
▶ Makes sure computer is protected and operating properly	✓	✓
▶ Provide recommendations for upgrades or repairs	✓	✓
▶ Remove unnecessary clutter	✓	✓
	Clean Machine	GeekSquad Online
Additional Services	\$24.99 each	\$99.00 each
▶ Software install	✓	✓
▶ OS install	✓	✓
▶ Network troubleshooting	✓	✓
▶ Wireless Security setup	✓	✓
▶ ISP troubleshooting	✓	✓

Business Development Reps

Clean Machine is a great way to help friends, families and neighbors repair their home PCs and earn good commissions for yourself.

Clean Machine works with individuals who want to become Business Development Representatives as well as companies and large organizations who resell our service.

For more information, contact us at concierge@pccleanmachine.com.